



# TONBRIDGE & MALLING BOROUGH COUNCIL

## EXECUTIVE SERVICES

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### Chief Executive

Julie Beilby BSc (Hons) MBA

Gibson Building  
Gibson Drive  
Kings Hill, West Malling  
Kent ME19 4LZ  
West Malling (01732) 844522

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**NB - This agenda contains proposals, recommendations and options. These do not represent Council policy or decisions until they have received proper consideration through the full decision making process.**

Contact: Committee Services  
[committee.services@tmbc.gov.uk](mailto:committee.services@tmbc.gov.uk)

20 May 2015

To: MEMBERS OF THE HOUSING AND ENVIRONMENT SERVICES  
ADVISORY BOARD  
(Copies to all Members of the Council)

Dear Sir/Madam

Your attendance is requested at a meeting of the Housing and Environment Services Advisory Board to be held in the Civic Suite, Gibson Building, Kings Hill, West Malling on Monday, 1st June, 2015 commencing at 7.30 pm

Yours faithfully

JULIE BEILBY

Chief Executive

## A G E N D A

### PART 1 - PUBLIC

- |    |                                |        |
|----|--------------------------------|--------|
| 1. | Apologies for absence          | 5 - 6  |
| 2. | Declarations of interest       | 7 - 8  |
| 3. | Presentations by Service Heads | 9 - 10 |

### **Matters for recommendation to the Cabinet**

- |    |   |         |
|----|---|---------|
| 4. | Redress Scheme for Lettings Agency and Property Management Work     | 11 - 14 |
| 5. | Environmental Health Performance 2014/15                            | 15 - 30 |
| 6. | Waste and Street Scene Services - Contract Performance 2014/15      | 31 - 38 |
| 7. | Waste Framework Directive (WFD) - Collection of Recycling Materials | 39 - 48 |
| 8. | Urgent Items  | 49 - 50 |

Any other items which the Chairman decides are urgent due to special circumstances and of which notice has been given to the Chief Executive.

### **Matters for consideration in Private**

- |    |                               |         |
|----|-------------------------------|---------|
| 9. | Exclusion of Press and Public | 51 - 52 |
|----|-------------------------------|---------|

The Chairman to move that the press and public be excluded from the remainder of the meeting during consideration of any items the publication of which would disclose exempt information.

### **PART 2 - PRIVATE**

- |     |              |         |
|-----|--------------|---------|
| 10. | Urgent Items | 53 - 54 |
|-----|--------------|---------|

Any other items which the Chairman decides are urgent due to special circumstances and of which notice has been given to the Chief Executive.

## **MEMBERSHIP**

Cllr M O Davis (Chairman)  
Cllr Ms J A Atkinson (Vice-Chairman)

Cllr M A C Balfour  
Cllr V M C Branson  
Cllr D J Cure  
Cllr R W Dalton  
Cllr Mrs S M Hall  
Cllr S M Hammond  
Cllr D Keeley

Cllr D Markham  
Cllr Mrs A S Oakley  
Cllr L J O'Toole  
Cllr S C Perry  
Cllr M R Rhodes  
Cllr T B Shaw  
Cllr Ms S V Spence